

January 28, 2022

Dear Patient of The Chiropractic Center of Marietta,

I am writing to you with important information about a recent breach of personal information from The Chiropractic Center of Marietta. We became aware of this breach on 1/10/22, which occurred on or about 1/9/22. The breach occurred as follows:

- **Description:** Terrorists were able to hack into our computer system, bypassing or overwhelming our security measures. The attack was initiated on Sunday, 1/9/22, at 8:28PM. We discovered the breach the following morning when we attempted to log into our computer system.
- **Type(s) of Protected Health Information:** Information involved in the breach may include the patient's name, social security number, date of birth, home address, account number, and diagnosis.
- **Individual Steps:** We have included information below regarding appropriate steps to help you protect yourself and your personal information.
- **Mitigation:** The Chiropractic Center of Marietta has hired Cyber Tech Café to research, respond and address the attack, as well as manage the security of our system moving forward. Please contact our office to address any questions or concerns you may have.

THE FOLLOWING IS OPTIONAL

We also advise you to immediately take the following steps:

- **Place a fraud alert on your credit report** by calling the toll-free number of any of the three major credit bureaus (below). This can help prevent an identity thief from opening additional accounts in your name. As soon as a credit bureau confirms your fraud alert, the other two bureaus will automatically be notified to place alerts on your credit report, and all three reports will be sent to you free of charge.
 - Equifax: 1-800-525-6285; www.equifax.com; P.O. Box 740241, Atlanta, GA 30374-0241
 - Experian: 1-888-EXPERIAN (397-3742); www.experian.com; P.O. Box 9532, Allen, TX 75013
 - TransUnion: 1-800-680-7289; www.transunion.com; Fraud Victim Assistance Division, P.O. Box 6790, Fullerton, CA 92834-6790
- **Order your credit reports.** By establishing a fraud alert, you will receive a follow-up letter that will explain how you can receive a free copy of your credit report. When you receive your credit report, examine it closely and look for signs of fraud, such as credit accounts that are not yours.
- **Continue to monitor your credit reports.** Even though a fraud alert has been placed on your account, you should continue to monitor your credit reports to ensure an imposter has not opened an account with your personal information.

We take our role of safeguarding your personal information seriously. The Chiropractic Center of Marietta apologizes for the worry this situation may cause you. We are doing everything we can to rectify the situation.

Sincerely,

The Chiropractic Center of Marietta

(770) 422-9288