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Mills CHIROPRACTIC



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HEALTH WITHOUT HASSLE GUARANTEE

At Mills Chiropractic Center we believe that trust is an extremely important factor in healthcare. For that reason we have created a Health Without Hassle Guarantee.

Unfortunately in healthcare today, integrity has been eroded away by a system that is willing to trade purpose for profit. Words like honesty and trustworthiness have been brought into question. This has created understandable apprehension and doubt in many patients as it relates to their healthcare needs and costs.

Patients now question, "Do I really need this test or another appointment?" Is this surgery or drug my best option or is it only what this particular practitioner offers? As patients' "out of pocket" healthcare costs continue to rise they want to know that their dollars are being spent wisely.

At Mills Chiropractic Center we want to eliminate apprehension and doubt from our relationship. It is essential that you can trust your doctors and have confidence in their recommendations. That is why we offer our guarantee.

We know in healthcare we can't guarantee results or perfection but we can guarantee honest answers, kindness, evidence based care recommendations, timely appointments, service with a smile, and our best effort!

How do we offer our Guarantee?

We establish Core Values to guide us in running Mills Chiropractic Center. Additionally, we have created a Code of Honor that every member of our team agrees to follow at our office.

Our Core Values are our I.M.A.G.E.

Innovate: Continually work to create better and simpler methods/systems/products to serve our patients. Tradition has value but not at the expense of better service. Be creative, think and dream big.

Mastery: Nothing gets better until we get better. Every task we do deserves an intentional effort to improve. From a doctor performing a physical exam to a technician answering the phone every task requires continual improvement. We choose to master serving you better.

Authentic: Be real and genuine. Our goal is to create an authentic experience. Mills Chiropractic Center is an innovative chiropractic center offering evidence based natural health solutions to enhance our patient's lives. God made every person unique, giving us each a special skill set to fulfill his purpose for our lives. Our talents are God's gift to us. What we do with them is our gift to God. Be your authentic self. Be liberated from the worldly pressure to conform. Stand out, Serve Big!

Guts: Lead the way. Being a leader with integrity takes courage, commitment and discipline. We must have the guts to lead in the day to day moments. It takes guts to tell the truth and do the right thing. It isn't always comfortable helping people get where they want to go. Be a leader and serve with love!

Ethics: Be honest, tell the truth and do the right thing. This relates to our business practices as well as how we serve our patients. If it's not true don't say it or do it. If you don't know, say you don't know. If you say you will, then do it. If a patient doesn't need it, don't recommend it. If a patient needs it tell them they need it. There is such thing as right and wrong and we are held accountable. Simply do the right thing and follow The Golden Rule.

What is our Guarantee?

1. We will always do and recommend what is best for our patients.
2. We will honor your time. We believe your time is as important as ours.
3. We will only recommend and provide services that are necessary. We will put your best interest and pocketbook first.
4. Your children are always welcome here. Not only does chiropractic help kids but we will take care of them so you can relax and enjoy your adjustments.
5. We will offer you natural, safe and effective solutions to improve your family's health.
6. We will listen and hear your concerns. We realize this is about helping you.
7. We will respect your decisions. It's your life and you are in charge. We are here to offer a service that will enhance your life. You can decide how much you want.
8. If we can't help with a condition you would like addressed, we will help connect you with someone who can.
9. We will offer an affordable fee structure.
10. We will encourage and support you in achieving your healthiest state. At times we all need encouragement, support and advice. We promise to offer this with compassion.

Thank you for choosing Mills Chiropractic Center! We are confident that the care we offer will enhance your life. Our health is our most valued asset. It is our goal to help you live to your fullest potential.